



CASE STUDY

Leading Hospital Group in the U.S. Western Region Faced Massive Increase in COVID-19 Specimens, Medical Couriers Stepped Up to the Challenge.

The Challenge

With the pandemic in full swing, COVID-19 testing in labs and hospitals has skyrocketed. This established hospital group turned to multiple large carriers in search of one who could transport 20,000 COVID-19 specimens daily over a 600-mile distance.

Medical Couriers was the only carrier that was able to take on the challenge. Taking on a project this size would normally take the average carrier months but not for Medical Couriers. **By leveraging over 50 years of expertise and our leading-edge technology, we were able to create and execute a solution in just three weeks.**

The Solution

Using over 50 years of medical-only transport experience and our impressive routing footprint in the Western region, we were able to achieve our client's request on time and on budget.

Within three weeks we:

- Designed a cold chain process with special packaging that kept the specimens cold while remaining affordable
- Implemented custom technology to make sure the specimens were handled correctly
- Designed a solution which could transport the specimens in both the air and on land
- Delivered up to 20,000 temperature-sensitive specimens daily to the central facility in 14 hours or less

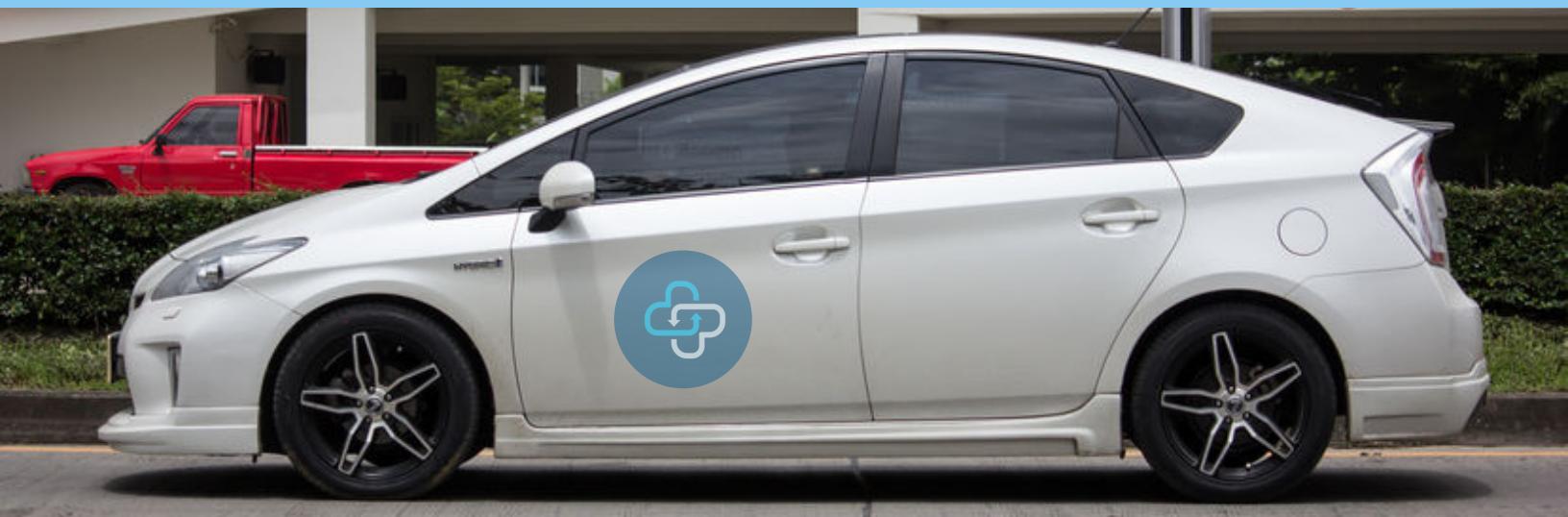


The Outcome

By successfully delivering thousands of COVID-19 specimens, we made it easier for our client to test more patients and increased the speed of test results. Because of Medical Couriers, our client did not have to rely on multiple facilities with various turnaround times to test thousands of patients. Using our improved system, the hospital group was able to test more people with better access to the specimen transport and more control over their movements.

Our solution for rapid COVID-19 testing supports:

- Businesses reopening across the country
- Students returning to school
- Families and friends reconnecting
- People returning to their on-site jobs
- A safer work environment for doctors, nurses, and other medical staff



About Medical Couriers

Medical Couriers is a third-generation company with over 50 years of experience in medical specimen transport nationwide. Our highly-trained team of professionals stops at nothing to ensure your customers' specimens are delivered on time and without error.



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